

# Renewing a Subscription Online

You can renew your subscription by logging into your patron account.

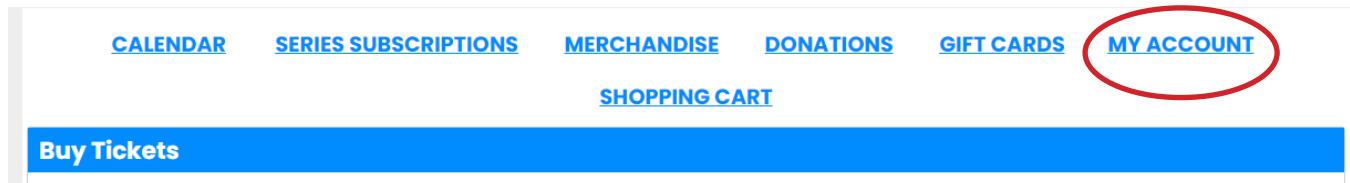
## Step 1

Click the link found in this email.

<https://web.ovationtix.com/trs/account/36210>

## Step 2

Click "My Account" in the top right.



## Step 3

Enter your email address (NOT a login ID) and your password.

Check "I am a returning customer."

Your email is the one that you received this email to. If you have forgotten your password, click "I don't know my password" and you will receive an email with instructions on resetting your password.

Please log in or create an account:

Enter your Login ID:

[Continue](#)

Or...

Enter your e-mail address:

I am a new customer.

I am a returning customer, and my password is:

[Continue](#)

[I don't know my password.](#)

## Step 4

Once logged in, you will see the notice "To pay for Renewals click here."

Click the button and any subscriptions you have from the previous year will appear.

**Attention: To pay for Renewals [click here](#)**

## Step 5

Click "Add to Cart"

Add to Cart

## Step 6

Choose your Delivery Method:

**Email My Tickets** — have your tickets sent by email. You can print them at home and bring them to concerts, or show them on your mobile phone.

**Mail My Tickets** — have your tickets mailed to the address provided. A \$4 mailing fee applies.

**Pick Up at Concert** — pick up your tickets at the Box Office any time during regular hours, or at the first concert in your subscription.

**Add to Guest List** — this applies to OnStage and Cafe subscriptions only. Your name will be added to the guest list and you can check in with the staff when you arrive for the concert.

## Step 7

Proceed with entering your contact information and click "continue."

Title	First Name	Last Name
Address		Zipcode
United States		
City	State	
Phone	Email	
Continue		

## Step 8

Enter your payment information.

NOTE: the online ticketing system only accepts Visa or Mastercard credit cards. Visa Debit is not accepted online.

On the last step the patron will be asked to enter their payment information.

Login to redeem gift cards

Cardholder Name		
Card Number		
mm/yy	CVV	Zipcode

Yes! I would like to hear more about the exciting offerings this season. [details / privacy](#)

Check here to receive email updates from TheaterMania.com. [details / privacy](#)

I agree to the [Terms & Conditions](#)

Place Order\$98.00

## Step 9

Click "Place Order" and get ready for a season of great music!

Place Order\$98.00